

The **Provincial Study Support Group** is offered thru web based software and teleconferencing. There is no in person component. This is not a course or class, but a means of members supporting members in preparing to write the Gerontological certification examination.

REGISTRATION IS OPEN UNTIL 1200H ON 21 NOVEMBER 2014. Sessions will be no longer than 80 minutes. An introduction session will be held the week of 24 November 2014.

TO REGISTER PLEASE FORWARD THE FOLLOWING INFORMATION TO [studygroups@agna.ca](mailto:studygroups@agna.ca)

- First and last name
- Email address (one you will use for the study group)
- Telephone number (one you will use for the study group)
- Confirm you are currently an AGNA member
- Have submitted to / received confirmation for registration to write the exam
- Include your *Top 5* areas for review / study

WHAT YOU NEED TO KNOW ABOUT EQUIPMENT REQUIREMENTS -

<b>Telephone:</b>	Hands free and mute function (not 'hold' function) Strongly suggest a headset
<b>Computer:</b>	
<b>Adobe Connect Roles</b>	<b>Supported operating system, browser, and additional requirements</b>
Participants, meeting attendees, and end users of Adobe Connect applications Adobe Presenter audience members	<p><b>Microsoft® Windows® 7 Home Premium, Professional, or Ultimate (32-bit edition, or 64-bit edition with 32-bit browser)</b></p> <ul style="list-style-type: none"> <li>• Microsoft Internet Explorer 8 or later</li> <li>• Mozilla Firefox 3.x</li> <li>• Adobe Flash Player 8 or later</li> </ul> <p><b>Microsoft Windows Vista® Home Basic, Home Premium, Ultimate, Business, or Enterprise (32-bit edition, or 64-bit edition with 32-bit browser)</b></p> <p>Microsoft Internet Explorer 7 or later</p> <ul style="list-style-type: none"> <li>• Mozilla Firefox 2.x, 3.x</li> <li>• Adobe Flash Player 8 or later</li> </ul> <p><b>Microsoft Windows XP Professional or Home Edition with Service Pack 2</b></p> <ul style="list-style-type: none"> <li>• Microsoft Internet Explorer 6 or later</li> <li>• Mozilla Firefox 2.x, 3.x</li> <li>• Adobe Flash Player 8 or later</li> </ul> <p><b>Windows hardware requirements</b></p> <ul style="list-style-type: none"> <li>• Windows XP: 450-MHz Intel® Pentium® II or faster processor or equivalent (128 MB of</li> </ul>

	<p>RAM, 512 MB recommended)</p> <ul style="list-style-type: none"> <li>Windows Vista: 1-GHz Intel Pentium II or faster processor or equivalent (1 GB of RAM)</li> </ul> <p><b>Mac OS X v10.4, 10.5, 10.6 (Intel)</b></p> <ul style="list-style-type: none"> <li>Mozilla Firefox 2.x, 3.x</li> <li>Safari 2.x, 3.x and 4.x</li> <li>Adobe Flash Player 8 or later</li> </ul> <p><b>Mac OS X v10.4 (PowerPC®)</b></p> <ul style="list-style-type: none"> <li>Safari 2.x</li> <li>Mozilla Firefox 2.x, 3.x</li> <li>Adobe Flash Player 8 or later</li> </ul> <p><b>Mac OS hardware requirements</b></p> <ul style="list-style-type: none"> <li>500-MHz PowerPC G3 or faster or 1.83-GHz Intel Core™ Duo or faster processor</li> <li>128 MB of RAM (512 MB recommended)</li> </ul> <p><b>Linux®:</b></p> <p><b>Red Hat® Enterprise Linux (RHEL) 4.x, 5.x; Novell SUSE® 9.x or 10.x</b></p> <ul style="list-style-type: none"> <li>Mozilla Firefox 2.x, 3.x</li> <li>Adobe Flash Player 9 (Adobe Flash Player 10 available for Red Hat 5)</li> </ul> <p><b>Solaris™</b></p> <ul style="list-style-type: none"> <li>Mozilla Firefox 2.x, 3.x</li> <li>Adobe Flash Player 9 or later</li> </ul> <p><b>Additional requirements</b></p> <ul style="list-style-type: none"> <li>Bandwidth: 56 Kbps</li> </ul>
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REQUIRED THAT YOU TEST YOUR COMPUTER CONNECTION -

*Adobe Connect provides an online connection test.* This utility tests the four key components for a successful meeting experience: **It is important that you conduct this test on the computer you plan to use!**

- Flash Player version
- Network connectivity to the Adobe Connect Server
- Available bandwidth
- Acrobat Connect Meeting Add-in version

[https://admin.adobe.com/common/help/en/support/meeting\\_test.htm](https://admin.adobe.com/common/help/en/support/meeting_test.htm)

IF YOU HAVE QUESTIONS OR REQUIRE ADDITIONAL INFORMATION – DO NOT HESITATE TO CONTACT AT [studygroups@agna.ca](mailto:studygroups@agna.ca)